

Website Terms and Conditions Last Updated: 1 October 2023

Welcome to www.lenmed.com owned and operated by Lenmed. By using this website, you agree to comply with and be bound by the following terms and conditions. Please read these terms carefully before using the website.

1. Acceptance of Terms

By accessing or using this website, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions. If you do not agree to these terms, please do not use the website.

2. User Eligibility

You must be at least 18 years old to use this website. By using the website, you represent and warrant that you meet the age requirement and have the legal capacity to enter into this agreement.

3. User Accounts

- To access certain features of the website, you may be required to create an account.
- You are responsible for maintaining the confidentiality of your account information and user credentials.
- We reserve the right to disable or terminate accounts for violations of these terms.
- If you know or suspect that anyone other than you knows your user account credentials, you must promptly notify us by email at info@lenmed.co.za.

4. Privacy Policy

Your use of this website is also governed by our Privacy Policy, which can be found here. Please review the Privacy Policy to understand how we collect, use, and protect your personal information. By using this website you agree to the collection and use of personal information as set out in our Privacy Policy.

5. Intellectual Property

- All content on this website, including text, graphics, logos, and images, is the property of Lenmed and is protected by intellectual property laws. Users may not use, copy, edit, vary, reproduce, display, distribute or store any of these items without the prior written consent of Lenmed.
- You may not reproduce, distribute, or use our content without our express written consent.
- Lenmed licences any person who enters or uses this website to view, download and print the content of this website provided that this content is used for personal, educational and/or non-commercial purposes only. All licences and/or permissions granted are provided on a non-exclusive and non-transferable basis and may be terminated or cancelled by Lenmed at any time without giving reasons thereof.

6. User Conduct

You may use the website for lawful purposes only. You agree not to:



- Use the website for any unlawful or fraudulent purpose.
- Impersonate any person or entity.
- Transmit viruses or harmful code.
- reproduce, duplicate, copy or re-sell any part of our website.
- access without authority, interfere with, damage or disrupt any part of our website.
- scrape or harvest any information, content or materials from our website, either manually or by use of a web spider, web robot or any other web crawling or other technology.

7. Content Submissions

By submitting content to the website, you grant Lenmed a non-exclusive, worldwide, royalty-free license to use, reproduce, modify, and distribute the content for the purpose of operating and promoting the website.

Any content submitted to the website:

- must be accurate (where it states facts) and/or genuinely held (where it states opinions).
- must comply with applicable law in South Africa and in any country from which it is posted.
- must not contain any material which is defamatory of any person, or which is obscene, offensive, hateful or inflammatory.
- must not promote sexually explicit material, violence, or any form of discrimination based on race, sex, religion, nationality, disability, sexual orientation, age or any other form of discrimination.
- must not be likely to deceive any person.
- must not be made in breach of any legal duty owed to a third party, such as a contractual duty or a duty of confidence.
- must not promote any illegal activity, or advocate, promote or assist any unlawful act such as (by way of example only) copyright infringement or computer misuse.
- must not be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety.
- must not be likely to harass, upset, embarrass, alarm or annoy any other person.
- must not be used to impersonate any person, or to misrepresent your identity or affiliation with any person.
- must not give the impression that such content emanates from us, if this is not the case.

8. Links to Third-Party Websites

This website may contain links to third-party websites or resources. These links and resources are provided for your information and convenience only. We have no control over the contents of those third-party websites or resources. We are not responsible for the content or practices of these websites and do not endorse them. The use of third-party websites or resources is entirely at your own risk.

These terms do not apply to any third-party website linked to our website. You should read the terms and conditions of those websites before using them.



You are not entitled (nor will you assist others) to set up links from your own websites to our website (whether by hypertext linking, deep-linking, framing, toggling or otherwise) without the prior written consent of Lenmed, which we may grant or withhold in our sole discretion.

9. Disclaimers and Warranties

- This website is provided "as is" and "as available" without warranties of any kind.
- We do not guarantee the accuracy, completeness, or availability of the website or any content on the website.
- we do not guarantee that (i) our website; (ii) the information, content, tools or materials included on our website; (iii) our servers and/or any servers on which information from our website is stored; or (iv) any electronic communications sent by us and/or our website are free from viruses or any other harmful components.
- -we exclude all implied conditions, warranties, representations, or other terms that may apply to our website or any content on it. We provide no warranty, implied or expressly, with regard to the provision of any services by any third-party suppliers.
- we do not accept any liability for any injury, loss, damage or expense arising directly or indirectly from accessing or using our website or any links contained in our website to third-party websites or for any errors in the information contained in our website which may not always reflect the latest changes in laws and regulations.
- -we will not be held liable for any damages of any kind that may arise from the use of our website by you or from any information, content, tools or materials included on or otherwise made available to you through our website. This also includes direct, indirect, incidental, punitive and/or consequential damages.
- Your use of the website is at your own risk.

10. Indemnification and reliance on content

- You agree to indemnify and hold Lenmed harmless from any claims, losses, or damages, including legal fees, arising out of your use of the website or violation of these terms.
- This website features content related to medicine and medical topics, practices and procedures. Such content is intended to provide general information and guidance only and is not intended to amount to medical advice that should be relied on or be regarded as a substitute for taking medical advice from a medical professional in a particular circumstance or in any manner whatsoever.

11. Use of cookies

What are cookies?

Cookies are small text files saved to your computer's hard drive that track, save and store information about your interactions and usage of our website. This allows our website, through its server to provide you with a tailored experience while using our website.

Cookies only store information from your browser. They cannot access data or information on your computer's hard drive, and they cannot transfer viruses to your computer or your mobile device. What do we use cookies for?

Our website may use cookies in order to identify users and/or visitors of this website, help you navigate the website and make the most of important features, and to remember personal settings



that you have chosen on the website. In no other context do we use cookies to collect information that identifies you personally. Most of the cookies set are automatically deleted from your computer when you leave this website or shortly afterwards.

We may use tracking software to monitor the website's visitors to better understand how visitors use our website. This software is provided by Google Analytics which uses cookies to track visitor usage. The software will save a cookie to your computer's hard drive in order to track and monitor your engagement and usage of this website, but will not store, save or collect any personal information.

The use of cookies therefore assists us to track the usage behaviour of this website, which will assist in compiling aggregate data that will assist us in improving the website's content.

12. Governing Law and Jurisdiction

These terms are governed by the laws of South Africa Any disputes arising from or related to these terms or your use of the website shall be resolved in the courts located in South Africa.

13. Changes to Terms

We reserve the right to update these terms and conditions at any time. Any changes will be effective upon posting the revised terms on the website. Your continued use of the website after changes will be subject to the updated terms and conditions.

14. Contact Information

If you have any questions or concerns about these terms and conditions, please contact us at info@lenmed.co.za.

15. Miscellaneous

- Severability: If any provision of these terms is found to be invalid, the remaining provisions shall remain in full force and effect.
- Entire Agreement: These terms constitute the entire agreement between you and Lenmed regarding your use of the website.
- Waiver: Our failure to enforce any part of these terms does not waive our right to enforce it in the future.

16. Effective Date

These terms and conditions were last updated on 1 October 2023

