

Business Technology Support Technician

The Group is committed to creating places of healing for their communities, focused on attracting the best expertise and dedicated to building a steadfast, devoted team.

Role Summary:

The BT support Technician will provide IT end-user support on various components within IT environment, including but not limited to: hardware support, software support and network support.

Being the first point of contact for clients, the incumbent will be expected to maintain professionalism and aid with a sense of urgency, regardless of the level of incident.

Key Work Output and Accountabilities:

- First line technical support on all business applications
- First Line Printer Support
- First line Network Support
- First line Telephonic Support
- First line support to Desktop Users
- Preventative Maintenance on Printers, Desktops and Data Cabinets
- Managing escalations with L2 support and third-party vendors
- Adhere to departmental policies and procedures
- Flexibility of working hours
- Ability to travel within and across regions to provide support

Inherent Requirements:

- Grade 12 / Senior Certificate
- MCSA or equivalent (A+, N+)
- Advanced Windows troubleshooting experiences
- 5 Years experiences in a junior support role
- Collaborative Team-work approach
- Ability to work independently
- Customer service skills
- Computer literacy
- Must have own transportation and a valid driver's license.

If you are interested in the position and wish to apply, kindly forward your CV to

GroupHR.Administrator@lenmed.co.za

By applying for this position and providing us with your CV and other personal information, you are consenting to the information being used for the specific purpose for which it was provided, which is recruitment purposes and possible appointment purposes (should you be successful). Please note that your information will be processed for recruitment purposes only or for such purposes relating to assessing the establishment of an employment relationship with yourself, and this will be done in accordance with the applicable data protection and privacy legislation. We confirm that such information will not be used for any other purpose without obtaining your prior consent. If your application is not successful, we retain your CV and other information provided for a period of 6 months after which it will be destroyed in a secure manner. If you object to your information being used in accordance with the aforementioned clauses, please indicate your objection and we will immediately destroy your personal information in a secure manner.



WORK PROFILE

Location:
Head Office
Constantia Park, Roodepoort

Job Grade:
C1

Benefits:
Pension Fund and Medical Aid

Date Posted:
17 December 2021

Closing Date for Applications:
15 January 2022

Lenmed is an Equal Opportunity Employer. The Company's approved Employment Equity plan and targets will be considered as part of the recruitment process aligned to the Group's Employment Equity strategy. Lenmed actively supports the recruitment of people with disabilities. In the event of any physical or psychological limitation that may impair an individual's ability to perform the job function, the employee must consult the employer for reasonable accommodation.

Should you not receive a response within three weeks after closing date, kindly consider your application unsuccessful.